

Health and Wellbeing Board

11 March 2015



Learning Disability Joint Health and Social Care Self-Assessment Framework

Joint Report of Jane Robinson, Head of Commissioning, Children and Adults Services, Durham County Council and Nicola Bailey, Chief Operating Officer, North Durham and Durham Dales, Easington & Sedgefield Clinical Commissioning Groups

Purpose of the Report

1. The purpose of this report is to provide an update with regard to the 2013 Joint Health and Social Care Learning Disability Self-Assessment Framework (SAF).
2. The paper will also outline the steps being taken to complete the 2014/15 Learning Disability SAF.

Background

3. From 2008, separate performance and self-assessment frameworks have been in place for the Local Health and Learning Disability Partnership Board, to identify progress in relation to access to healthcare and other key aspects of life for people with learning disabilities.
4. In 2013 these processes were brought together as a single delivery and monitoring tool to support the work of Local Authorities and Clinical Commissioning Groups (CCGs) and to provide assurance to the Department of Health (DoH), Association of Directors of Adult Social Services (ADASS) and the National Commissioning Board at national level, crucially to the Health and Wellbeing Board and Learning Disability Partnership Board at local level.
5. Key priorities included in the SAF were drawn from the following:
 - Winterbourne View Report and Action Plan
 - Adult Social Care Outcomes Framework (ASCOF) 2013/14
 - Public Health Outcomes Framework 2013-16
 - NHS Outcomes Framework 2013-14
 - Health Equalities Framework

Process and Co-ordination

6. The Joint Health and Social Care Self-Assessment Framework (JHSCSAF) covers the following areas within 3 themes, Staying Healthy, Being Safe, and Living Well:
 - Demographics/Detail of the LD population
 - Health Screening, including cancer, heart and diabetes
 - Mortality
 - Health Promotion, including Annual Health Checks and Health Action Plans
 - Primary Care and Commissioning Care
 - Acute and Specialist Care
 - CHC and Aftercare
 - Location in the Health Service (linked to Winterbourne View activity)
 - Inclusion and Where People Live
 - Employment and Voluntary Work
 - Quality issues, including Training, Complaints and Safeguarding
 - Transitions
 - Offender Health and the Criminal Justice System
 - Social Care/Care Planning
 - Contract Compliance
7. Following the submission of information, which included real life stories from people who use services, their families and carers, the evidence was further validated through a regional panel process. There were delays in the receipt of a final copy of the feedback from the validation panel and a number of anomalies that have been raised with the content and the process.
8. The validated ratings are detailed below against each of the key themes:

Staying Healthy

A1	Learning Disability QOF Registers	Amber
A2	Screening (health promotion areas)	Amber
A3	Annual Health Checks	Red
A4	Health Action Plan	Red
A5	Screening (Breast/Bowel/Cervical)	Amber
A6	Primary Care Communication to Healthcare providers	Red
A7	Liaison Function in Acute Setting	Green
A8	Primary and Community Care	Red
A9	Offender Health and Criminal Justice	Red

Being Safe

B1	Regular Care Reviews	Amber
B2	Contract Compliance	Amber
B3	Assurance of Monitor Compliance in Foundation Trusts	Red
B4	Safeguarding in all services and support	Green

B5	Training and Recruitment-Involvement	Red
B6	Demonstrating provider recruitment values	Green
B7	LA Strategies in relation to Equality Impact Assessments	Green
B8	Change of practice as a result of complaints/Whistleblowing	Green
B9	MCA and DOLS	Green

Living Well

C1	Effective Joint Working	Green
C2	Local Amenities and Transport	Amber
C3	Arts and Culture	Green
C4	Sport and Leisure	Amber
C5	Supporting people into employment	Amber
C6	Effective Transitions	Green
C7	Community Inclusion and Citizenship	Green
C8	Involvement in service planning and personal budgets	Amber
C9	Family Carers	Green

Ratings and Key Areas to Note

9. Some of the key themes emerging from the assessment for CCGs are:

- **A3 Annual Health Checks and registers** – Across Durham as a whole, the number of checks undertaken was 34% of the eligible learning disability population, significantly below the national minimum target of 50%.

Increased support is being provided to practices, enabling the delivery of the checks to be more proactively driven. CCG Clinical Lead Support is also being deployed to raise the profile and additional improvement work continues to be provided through self-advocacy groups and the local partnership group.

Performance data has been requested from NHS England to identify areas that are underperforming and enable targeted support to be delivered

- **A4 Health Action Plans** – Across Durham, there was minimal evidence to support that GP Annual Health Check and Health Action Plan have been completed together.

The 2014/15 GMS Contract and audit requirements states that as part of the patients annual health check, practices will be required to produce a health action plan, further awareness and practical tools to support this are being planned through the improvement group in conjunction with Health Facilitators.

Discussions are currently taking place within health and with partners on how performance can be significantly improved in this area.

- **A6 Primary Care Communication of Status** – Whilst there was some evidence of the use of learning disability status and suggested reasonable adjustments on referral from primary care, there is an acknowledgement that this needs to be fully embedded into the referral process. The work in relation to promotion within screening services will also continue as this has been raised as a regional issue also.
- **A9 Offender Health and Criminal Justice** – As there is no systematic collection of data regarding the health needs of people with learning disability within the criminal justice system, this rating could not be met. Local partnership groups are considering how to develop engagement further and work with local agencies to gather more data. Further links need to be established with probation and prison services. Development of the Prison Social Care Service from April 2015, the Mental Health Crisis Care Concordat and the strengthening of an Appropriate Adult Service for County Durham will also support this area of work. Working links are now in place with NHS England in relation to Prison Health Services.

Action Taken So Far

10. As a response to there being concern around health issues for people with learning disabilities, an Improving Health Group has been established, initially chaired by Lesley Jeavons, Head of Adult Care, Durham County Council. This work will now be led by the CCG's to increase the focus on specific health inequalities and clinical issues.
11. Detailed work has now commenced with contracted learning disability providers to improve their approach to health issues, using the national Health Charter initiative, developed by Public Health. An initial event was held on the 25th September 2014 and was attended by 43 of the 57 provider organisations. The Charter requires providers to commit to an action plan to improve any defects within their service.
12. Durham County Council (DCC) Commissioning Service is currently revising their service specifications and contractual framework for learning disability services to increase the emphasis on improving health outcomes. These areas, together with the actions identified in the Health Charter work will be monitored in the next phase of reviews carried out on learning disability services in 2015.
13. Colleagues in North of England Commissioning Support Unit (NECS), CCGs and Foundation Trusts are developing a work plan to address the specific issues in relation to Staying Healthy, building on existing activity through the Health Facilitation Team.

14. An engagement workshop, developed by the Children and Adults Services (CAS) engagement service and facilitated by Inclusion North was held on 19th September 2014, involving service users and carers, key stakeholders from agencies across the learning disability sector and other key partners including the Police, Housing, Leisure and Employment.
15. The workshop identified what the most important issues to be address are for County Durham, as follows:
 - Improve access to universal services and activities
 - Information and communication
 - Transport options
 - Awareness raising and understanding/acceptance
 - Involving users and carers in staff recruitment and training
 - Increase role of Health Watch
 - Involve people with a learning disability in Healthwatch
 - Employment options for people with a learning disability
16. A detailed work plan now needs to be developed, together with partner agencies, to take forward the improvements required.

Preparations for the 2014/15 Learning Disability SAF

17. Arrangements for the 2014/15 Learning Disability SAF process have now been confirmed by Public Health England with the SAF template being populated by Health and Local Authority colleagues in November 2014 and an evaluation panel in January 2015. There was a preceding period of consultation, during which many authority areas voiced strong concerns about the value of having another SAF process before any action has been taken on previous findings from the 2013/14 process. Locally, the decision has been taken to feed ongoing activity into the SAF process whilst accepting that there is insufficient time to make some of the significant changes required in order to address the identified shortfalls. Consequently, it is highly likely that some of the Red and Amber ratings identified in Section 8 above will still exist when the 2014/15 results are published.

Next Steps

18. A working group is to be established which will develop a detailed action plan which addresses the issues identified in the Learning Disability SAF and at the September engagement event.
19. Key officers from CAS Operational, Commissioning and Performance sections liaised with NECS/CCGs/Health Trusts to populate the 2014/15 Learning Disability SAF. Electronic returns were submitted by 31st January 2015.

20. Ongoing engagement work will continue in order to ensure continuing validation and 'co-production' of all Learning Disability SAF activity. The new County Durham Adult Engagement Forum was launched on the 13th November 2014, as the core element of this activity.

Recommendations

21. The Health and Wellbeing Board is recommended to:

- Receive this report for information.
- Note the ongoing work taking place.
- Receive further update reports regarding progress on SAF implementation.

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Appendix 1: Implications

Finance

No implications at this stage

Staffing

No implications at this stage

Risk

No implications at this stage

Equality and Diversity / Public Sector Equality Duty

No implications at this stage

Accommodation

No implications at this stage

Crime and Disorder

No implications at this stage

Human Rights

No implications at this stage

Consultation

An engagement workshop, developed by the CAS engagement service and facilitated by Inclusion North was held on 19th September 2014, involving service users and carers, key stakeholders from agencies across the learning disability sector and other key partners including the Police, Housing, Leisure and Employment.

Procurement

No implications at this stage

Disability Issues

No implications at this stage

Legal Implications

No implications at this stage